

RETURNS AND EXCHANGES

If you're not completely satisfied with your new purchase you are welcome to return it for a full refund or exchange it for an alternative product.

FULL NAME

ORDER NUMBER

N	Z								
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You'll find this in your order confirmation email

I would like: A refund To exchange - Please fill in both tables below

REASON CODE

1. Doesn't fit properly
2. Item not suitable
3. Colour not as expected
4. Arrived too late
5. Incorrect item received
6. Faulty

Returning a product

Qty	Product Code	Size	Reason Code	Comments
1	112971-BLK00	M	3	Darker than expected (Example)

Exchanging a product

Qty	Product Code	Replacement size	Replacement colour
1	113562-BLK00	XL	WHT00 (Example)

To return your item by post, please send your parcel and completed form to the Returns address and keep your tracking number handy.

For terms and conditions or additional help, please visit macpac.co.nz/returns
Need help? Call us toll free: 0800 622 722



New Zealand Returns
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